

RELIANCE GUARANTEES YOU

We want our valued Customers to have a PEACE OF MIND

Book our range of Guaranteed Departures,

- ✓ NO worries of cancelled tours due to lack of participation
- ✓ NO eleventh-hour disruption of travel plans
- ✓ NO disappointing your family and loved ones
- ✓ NO desperate re-planning of leave (and risk it being rejected)
- ✓ NO rescheduling of appointments (and troubling business partners)
- ✓ NO risk of your children missing school
- ✓ NO time, energy and money wasted
- ✓ NO uncertainties and unnecessary stress
- ✓ BE ASSURED of your dream vacation!

What is the point of getting the best deal when you don't get to go?

The RELIANCE Difference by offering Guaranteed Departures?

Our Customer Care delivery understands that last minute change of travel plans would cause a lot of inconvenience and frustration for our customers.

In view of this, Reliances' Guaranteed Departures is a friendly policy to protect customer's interests . We insure you against any possible inconveniences due to unexpected events; having to reschedule your departures to another day.

How? By reimbursing our customers generously should our Guaranteed Departure dates fail to materialize.

We GUARANTEE to pay / discount:

- A) RM 800 per pax for tours > RM 3,000
- B) RM 500 per pax for tours < RM 3,000

(Rest assured, since we introduced this concept, our success rate is 95%. The other situations were due to uncontrollable events such as rescheduling/cancellation of flights or natural disasters.)

Customers : Wah!!! Reliance pays money if tour is cancelled on top of refund?

RELIANCE DIFFERENCE: *Yes, you can't lose. Either your guaranteed departure goes on as planned or you enjoy a discount/cash up to RM800 per person. That's a lot of shopping money!*

Sincerely we valued our customers support in our 40 years!

Your customer can't lose. Either their guaranteed departure moves as planned or they enjoy a reimbursement (cash) of up to RM800 or RM500

Why not influence your customer to book smart and have an opportunity to benefit from Reliance's Guaranteed Departure policy.